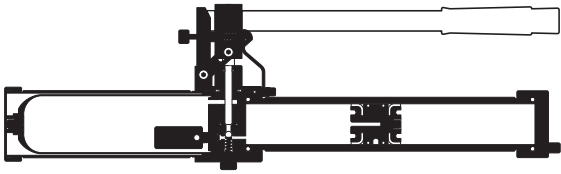


March 2015



Rebuilt Hydraulic Grease Gun Exchange or Repair Program for Models 11000R & 11035

DUALCO accepts Hydraulic Grease Guns for rebuilding, exchange, or repair as long as all Gun components are present and assembled. A Hydraulic Grease Gun cannot be rebuilt or repaired if there are signs of extreme abuse or corrosion.

Most Hydraulic Guns in operation can be serviced or repaired, and parts are usually interchangeable. If a gun cannot be rebuilt or repaired, notification will be given regarding the gun condition and the procedure to be followed.

■ After receiving a gun for rebuilding, exchange or repair, the following procedure is implemented:

Step	Description
1	Inspection
2	Disassembly
3	Re-plating of Major Parts (11035)
4	Assembly of Rebuilt or Repaired Gun
5	New Fluid Added
6	Inspection & Testing
7	New Box & Packing
Repair Guns will not be re-plated (11000R)	

A 4-oz. can of DUALCO Hydraulic Fluid (10895) is furnished as a standard accessory.

■ Replacement of the following components, when missing or damaged beyond repair, is not included in the Standard Program, but can be added for an additional cost:

Description	Part No.
Body, Fulcrum Assembly	10782, 10772
Grease Barrel, Grease Barrel Cap	10961, 10813
Fluid Bag Barrel, Fluid Bag Barrel Cap	10822, 10823

WARRANTY:
90 Days – DUALCO Standard Terms and conditions.

Parts to be Replaced

All "O"-Rings, Leather Cups
Fluid Bag/Bleeder Assembly
Plunger, Cylinder, Check Valve Ball
Check Valve Spring
Check Valve Washer
Check Valve Filter
Cylinder & Plunger
Piston Assembly
Internal Relief Valve

Other parts will be changed, and other procedures will be applied when needed and custom notification will be given as required.

A standard price is established for a rebuilt or repair gun with the standard program guidelines. If the program is altered by extra procedures or extra components, in extreme cases the cost may exceed that of a new gun. Guns for repair will be cleaned only, not re-plated. All other rebuilding procedures will apply.

This program applies to the basic gun only. Hose Assemblies and Accessories are not included, but upon customer request, they will be provided at an additional cost.

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DUALCO • 8404 Braniff, Houston, Texas 77061
713-644-1164 • FAX 713-644-7761
www.dualco-inc.com
E-Mail: dualco@dualco-inc.com



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